Supervisor of Banks: Proper Conduct of Banking Business (12/95)

Police Investigations

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POLICE INVESTIGATIONS

Introduction

1. If a warrant is issued for documents to be furnished to the police, or if a police investigation is proceeding under law, the clerks of the banking corporation shall act as stated in this regulation.

Disclosure to a customer

- 2. (a) If a representative of the police has requested from a clerk employed by the banking corporation not to reveal to a customer that a warrant as aforesaid has been issued (if the warrant does not include a specific prohibition on informing the customer) or that a police investigation is proceeding, the clerk shall comply with the request not to supply the customer at his initiative with the said information. This rule shall not apply if the police have taken the customer's original documents (in contrast with copies).
 - (b) If the customer has, at his own initiative, asked whether an investigation is being conducted or a warrant has been issued, and the banking corporation has been asked not to reveal that this is in fact the case, the clerk is entitled to reply that an investigation is being conducted or a warrant has been issued, but shall not elaborate on the nature or substance of the investigation.
 - (c) If a court order to furnish documents includes a specific ban on disclosing information to the customer, it goes without saying that the clerk of the banking corporation shall not disclose to the customer that he is being investigated, or that a warrant as aforesaid has been issued.

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