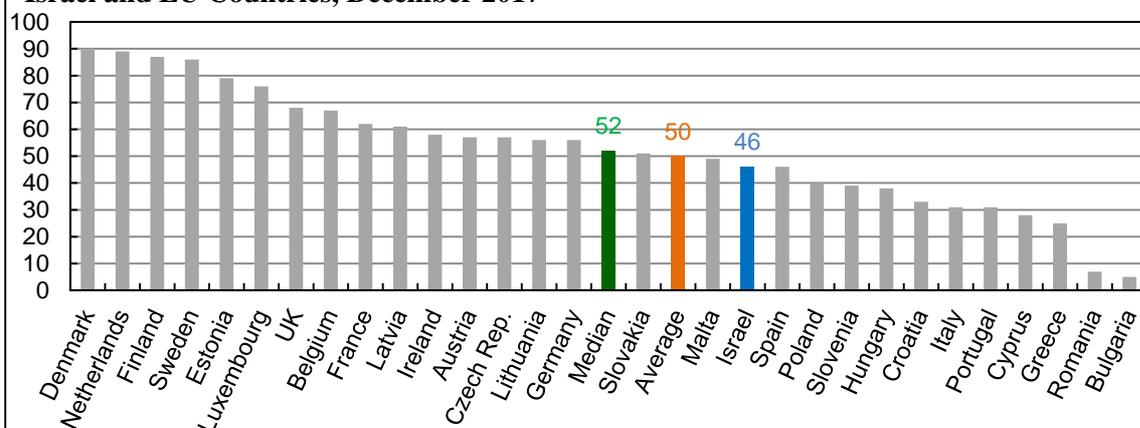


The percentage of Israeli customers doing their banking on the Internet is similar to the EU average.

Figure 8
Percentage of Customers Using the Internet to Conduct their Banking Transactions, Israel and EU Countries, December 2017^a



^a Internet banking usage data: Europe—Consumer Survey, 2017; Israel—online banking data, accounts accessed via the bank's website, second half of 2017.

SOURCE: European countries—Eurostat, ECB; Israel—Reports to the Banking Supervision Department (online banking).