



**BANK OF ISRAEL**  
Human Resources and Administration Department  
Procurement Division

January 4, 2024

**Re: Response to clarification questions**

Dear Sir or Madam:

1. Following are responses to clarification questions received by the Bank regarding this tender.
2. The last date for submitting proposals is **Wednesday, January 31, 2024, at 12:00.**
3. Included as well within the framework of the clarification questions asked by applicants were many requests that are not “clarifications” but requests to change the tender documents, and various qualifications from the provisions of the tender documents. The Bank rejected these qualifications and requests.
4. For your information: this document is an integral part of the tender documents, and should be attached to the proposal when it is signed by the offeror.
5. For your information: the tender documents have been updated and published on the bank's website.

Number	Section	Paragraph	Question	Answer
1	D	3.4.1	We'd like to get some details on the meaning of “conducting a multiyear plan”, and the required functionalities.	The multiyear work plan (such as a three-year plan) is derived from the general risk survey, with certain adjustments in accordance with the Internal Auditor's opinion. The plan includes a list of topics/processes that comprise the audit universe. Each one has a risk level in line with the highest risk attributed to it, from the Bank of Israel's general risks survey, which the system supports as well. There is a distinction between inherent risk and residual risk (the inherent risk after control) for each audit topic. Within the framework of the multiyear plan, the audit topics should be examined during the course of the multiyear audit work plan's period, and the larger the residual risk, the higher the frequency of the examination. For example, it may be determined that a topic with a very high level of importance will be checked each year while a topic with a low level of importance will be checked only in one year of the plan's period, etc. The auditor's judgment can lead to a change in the rules that were described, with the appropriate explanation, and can also take into account the date of the previous audit task of the issue, requests from the Audit Committee/Supervisory Council/senior management, important issues on the agenda, etc. In addition, account should be taken of sufficient coverage of the Bank's

				<p>divisions/ departments in the organizational structure, over the course of the plan's period.</p> <p>The annual plan is derived easily, with a push of a button, from the multiyear plan, and generally, except for the first year of the plan, it is possible to deviate from the plan, given appropriate explanation. The audit tasks are opened with a push of a button from the annual plan.</p> <p>Within the framework of the multiyear/annual plan there is also an allocation for tasks not planned in advance (ad-hoc).</p> <p>The work plans require discussion and authorization from the Audit Committee (which makes a recommendation) and then in the Supervisory Council.</p> <p>The multiyear plan also contains a human resources plan, and resources appropriate for the tasks. The annual plan has an annual budget as well, which supports the tasks. The work plan has several main chapters:</p> <p>(1) the Audit's project plan  (2) a follow-up plan  (3) the quality assurance plan  (4) other tasks</p> <p><b>The Audit's project plan:</b> Audit tasks are generally categorized by topic/process</p> <p><b>The Follow-up plan:</b> Follow-up audit tasks, State Comptroller reports—support for the team to rectify deficiencies, followup of the implementation of decisions by the Audit Committee/Supervisory Council, followup the implementation of recommendations</p> <p><b>The quality assurance plan:</b> Continuous monitoring, annual internal review, external review once every 5 years.</p> <p><b>Other tasks:</b> Semiannual reports, work plan for the coming year, writing procedures, etc.</p>
2	B	Table #4	In order to price the options in Table #4, we request to receive a detailed list of the components that are required to be accomplished.	There was a correction to Table #4, and as part of that the pricing will be based on the required licensing, and the additional issues will be in accordance with the actual hours of work that will be agreed upon between the bank and the applicant—see the updated tender documents.

Thank you.

Sincerely,

Hadasa Kalaora  
Procurement Division