

**Table 1.19**  
**Average cost<sup>a</sup> and efficiency ratio<sup>b</sup>, 2010–12**  
 (percent)

Bank	Average cost			Efficiency ratio <sup>c</sup>		
	2010	2011	2012	2010	2011	2012
Leumi	2.45	2.40	2.45	67.8	73.9	74.7
Hapoalim	2.63	2.47	2.41	64.6	63.9	64.7
Discount	3.03	3.01	2.89	75.0	77.4	75.5
Mizrahi-Tefahot	2.04	1.88	1.78	59.3	57.9	58.2
First International	2.71	2.79	2.70	76.7	78.9	73.5
<b>Average of the five major banking groups</b>	<b>2.58</b>	<b>2.50</b>	<b>2.45</b>	<b>68.0</b>	<b>69.9</b>	<b>69.6</b>
Union	2.13	2.12	2.06	69.5	81.5	78.7
Bank of Jerusalem	2.09	2.06	2.14	81.7	74.8	73.9
Dexia Israel Bank	0.60	0.57	0.53	33.8	35.4	35.9
<b>Total</b>	<b>2.55</b>	<b>2.47</b>	<b>2.42</b>	<b>68.0</b>	<b>70.1</b>	<b>69.8</b>

<sup>a</sup> The ratio of operating and other expenses to the average balance of assets (average cost).

<sup>b</sup> The ratio of total operating and other expenses to total income (cost to income).

<sup>c</sup> Some deviation is possible in the index values for 2010 compared to the values for 2011 and 2012 due to the implementation of the Directive for the measurement and disclosure of impaired debts, credit risk, and credit loss

**SOURCE: Banking Supervision Department based on published financial reports.**