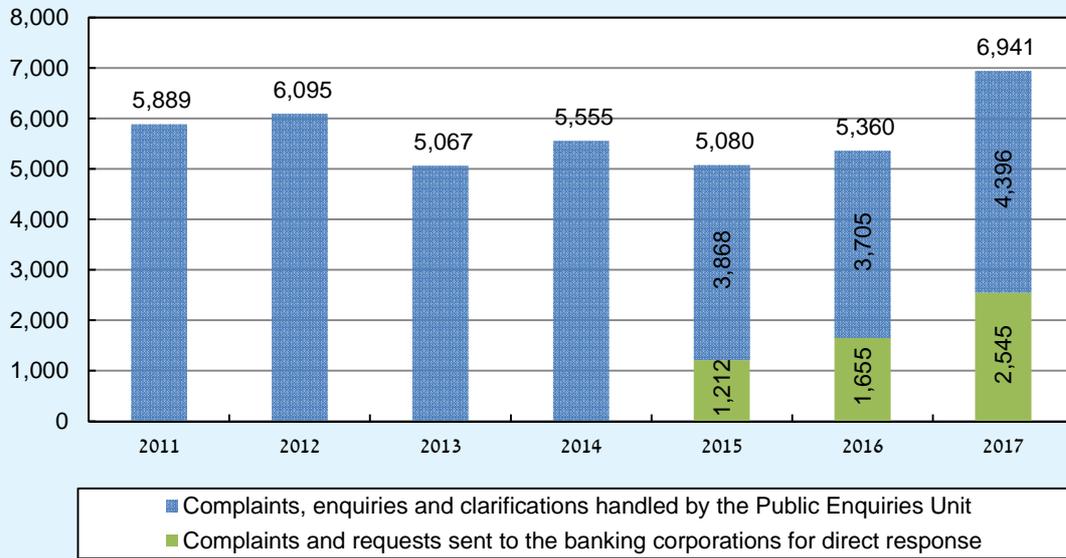


Figure 3.1
Number of Enquiries and Complaints, 2011–17



SOURCE: Banking Supervision Department.