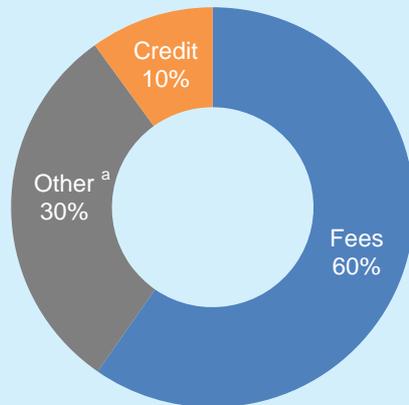


Most of the class-action suits deal with issues concerning fees.

Figure 1
Breakdown of Class-Action Suits by Issue, 2018



^a "Other": Discrimination, proper disclosure to customers, management of Execution and Collections files, finding dormant accounts, means of payment, harming customer privacy, tax deductions, and more.

SOURCE: Based on reports to the Banking Supervision Department.